



BOOKING GUARANTEE SUMMER 2021

To guarantee your booking, we ask you to pay a deposit of 30% of the total amount by the specified deadline. The deposit amount can be paid via our online booking tool or you can transfer the deposit via your online banking or credit card when booking by e-mail.

PITCHES - TEMPORARILY CHANGED CANCELLATION POLICY DUE TO COVID-19

❖ Pitches - summer seasons A+B:

Outside the period specified in § 5.5. of the GTCs of ÖHV, a withdrawal by unilateral declaration of the contractual partner is only possible under payment of the following cancellation fees:

- ◇ **Cancellation up to 3 days:** Cancellation must be made in writing at least 3 days before the planned arrival date. In this case, the full amount of down payment for the same holiday year, which can only be used in season A + B.
- ◇ **Cancellation less than 3 days:** In the event of a written cancellation received at short notice from 2 days before the planned arrival date - 100% of the deposit paid will be forfeited.
- ◇ In the event of late arrival or early departure, the **days booked** in **seasons B** must be **paid in full**, excluding charges for taxes and electricity.

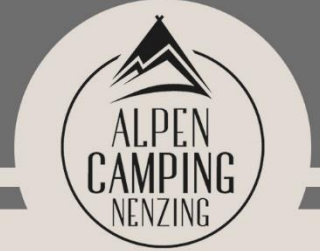
❖ Pitches - summer seasons C+D:

Valid for all pitch bookings by guests from regions that officially classify Vorarlberg as a COVID risk area:

- ◇ **Cancellation up to 15 days:** Cancellation must be made in writing at least 15 days before the planned arrival date. In this case, the full amount of down payment for the same holiday year. This can only be used by the same guest until the end of 2022.
- ◇ **Cancellation between 14 till 8 days:** In the event of a written cancellation at short notice from 14 to 8 days before the planned arrival date, 50% of the total amount will be charged.
- ◇ **Cancellation less than 8 days:** In the case of short-term written cancellations from 7 days before the planned arrival date, 100% of the total amount will be charged in season C+D.
- ◇ For bookings in seasons C + D the booked days have to be paid in full. Only the costs of additional taxes and electricity are not applicable.

These GTCs apply exclusively to travellers residing in areas that officially classify Vorarlberg as a risk area in connection with COVID-19, not for personal or financial reasons. **These amended GTCs expressly do NOT apply to other regions** - please refer to the Alpencamping GTCs! These **GTCs only apply temporarily as long as Vorarlberg is subject to a travel warning**. As soon as this is lifted, the GTCs "Alpencamping" apply for booking of pitches.

We wish you a wonderful time with us at Alpencamping Nenzing.
Yours sincerely, Morik family and team



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CHALET & APARTMENT - TEMPORARILY CHANGED CANCELLATION POLICY DUE TO COVID-19

❖ Chalet & Apartment - summer seasons A+B:

Outside the period specified in § 5.5. of the GTCs of ÖHV, a withdrawal by unilateral declaration of the contractual partner is only possible under payment of the following cancellation fees:

- ◇ **Cancellation up to 15 days:** Cancellation must be made in writing at least 15 days before the planned arrival date. In this case, the full amount of down payment for the same holiday year, which can only be used in season A + B.
- ◇ **Cancellation between 14 till 8 days:** In the event of a written cancellation at short notice from 14 to 8 days before the planned arrival date, 100% of the deposit paid will be forfeited.
- ◇ **Cancellation less than 8 days:** In the event of a written cancellation received at short notice from 2 days before the planned arrival date - 100% of the total amount of booking will be charged, excluding taxes.
- ◇ In the event of late arrival or early departure, **nights booked** must be **paid in full in all seasons**, excluding taxes.

❖ Chalet & Apartment - summer seasons C+D:

Valid for all bookings by guests from regions that officially classify Vorarlberg as a COVID risk area:

- ◇ **Cancellation up to 21 days:** Cancellation must be made in writing at least 21 days before the planned arrival date. In this case, the full amount of down payment for the same holiday year. This can only be used by the same guest until the end of 2022.
- ◇ **Cancellation between 20 till 15 days:** In the event of a written cancellation from 20 to 15 days before the planned arrival date, 50% of the total amount will be charged.
- ◇ **Cancellation less than 15 days:** In the case of short-term written cancellations less than 15 days before the planned arrival date, 100% of the total amount will be charged in season C+D.
- ◇ In the event of late arrival or early departure, **nights booked** must be **paid in full in all seasons**, excluding taxes.

These GTCs apply exclusively to travellers residing in areas that officially classify Vorarlberg as a risk area in connection with COVID-19, not for personal or financial reasons. **These amended GTCs expressly do NOT apply to other regions** - please refer to the Alpencamping GTCs! These GTCs only apply temporarily as long as Vorarlberg is subject to a travel warning. As soon as this is lifted, the GTCs "Accommodation" apply for booking of pitches.

We wish you a wonderful time with us at Alpencamping Nenzing.
Yours sincerely, Morik family and team