



Booking Guarantee

In order to guarantee your booking, we ask for a deposit of 39% of the total amount of the booking. Please note that we will charge this amount to your credit card upon completion of your binding booking.

Cancellation Policy:

- ◇ In case of late arrival or early departure the booked days in seasons B, C, and D must be paid in full, while the costs for additional taxes and electricity are not applicable.
- ◇ For the pitches in zones X, SX, PX and LX the booked days must be paid in full in ALL seasons!
- ◇ In case of early arrival than booked we only charge the following costs, provided the pitch is already free:
 - Arrival 8-10 o'clock € 20,-
 - Arrival from 10-12 o'clock € 15,-
 - Arrival at night - full day

*In high season (B, C, D)
days booked must be
paid in full!*

Outside the period specified in § 5.5. of the General Terms and Conditions of ÖHV, a withdrawal by unilateral declaration of the contractual partner is only possible under payment of the following cancellation fees:

Cancellations in season B, C & D:

- ◇ Cancellation must be made in writing at least 61 days before the planned arrival date. In this case, the down payment for the same holiday year minus processing fee remains.
- ◇ For written cancellations received between 60 days and 15 days before the arrival date, 50% of the total amount will be charged.
- ◇ Short-term written cancellations of less than 15 days will be charged at 100% of the total amount. We cannot replace your booking with another booking at such short notice.
- ◇ For bookings in the main seasons B, C and D the booked days have to be paid in full. Only the costs of additional taxes and electricity are not applicable.

Cancellations in season A:

Dogs are allowed at the campsite. Please note the following:

- ◇ Cancellation must be made in writing at least 15 days before the planned arrival date. In this case, the down payment for the same holiday year minus processing fee remains.
- ◇ For written cancellations received between 14 days and 7 days before the arrival date, 50% of the total amount will be charged.
- ◇ Short-term written cancellations of less than 7 days will be charged at 100% of the total amount. We cannot replace your booking with another booking at such short notice.



Pet regulation

Dogs are allowed at the campsite. Please note the following:

- Please keep your dog on a leash at all times.
- For walking your dog, please keep a walking distance of 2 minutes to the resort.
- Please clean up your dog's excrement, bags for this purpose can be found 50m to the left before the exit.
- For restaurant bookings, please be sure to register your dog while booking - per table max. one dog allowed.
- Unfortunately, we cannot tolerate barking dogs. Thank you for your understanding and cooperation!

We wish you an unforgettable time with us at Alpengamping in Nenzing and look forward to welcoming you soon!

Unter folgendem Link sind die AGBs des Alpengampings einsehbar:

<https://www.alpengamping.at/agb/>